USA TRAVEL TRENDS

HospitalityUnited.Club

Travelers are expected to visit USA in 2018

million

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LUGGAGE

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Sources: U.S. National Travel and Tourism Office

fly the friendl

USA is the third most popular country to visit

66.1%

Projected Occupancy in 2018, up by 0.3% YOY \$129.77

Projected ADR in 2018 up by 2.4% YOY \$85.82

Projected RevPAR in 2018 , up by 2.7% YOY

DEPKAT.

Sources: STR

\$1,036

spent by domestic & international travelers in 2017

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Sources: USTravel.org

Americans like to travel for leisure

37%

Americans expected to increase leisure travel spending in 2018

3 out of 4

domestic trips taken are for leisure purposes

85%

total vacations taken by Americans were domestic

Sources: Sojern, Think With Google

Top 10 domestic destinations for Americans



Sources: MGMY

\$317b

direct spending on business travel by domestic and international travelers Business Travel continues to grow

464m overnight trips by US residents for business purposes in 2017

Sources: USTravel.org, GBTA

information

Digital is outpacing traditional channels

U

44%

0

88

0+ Free Nature Pictures

hotel sales are made online including OTA & supplier sites

51%

unsplash.com/search/photos/nature

of online hotel bookings are made on brand websites

CHECK

dd /mm/ yyyy

95% of OTA bookings are made on Expedia & Booking.com

90%

of travelers are using internet at some part of their travel

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Sources: Phocuswright, Credit Suisse

Mobile booking matures, yet to match APAC

1 out of 3

still uncomfortable researching and booking travel on their phone 34%

of total online hotel bookings were made on mobile devices 64% of all mobile bookings were made on smartphone

Sources: Phocuswright, Google, Sojern

Metasearch is still relevant

GOOGIC ranks first among travelers for pricing information

TripAdvisor

leads the hotel search and referrals

Google also rules when it comes to conversion with hotel website

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Sources: Phocuswright, Google, MGMY

The Role of Loyalty

70%

of hotel reward members have downloaded a hotel app 62% of business travelers signed up for a hotel's loyalty plan 2/3rd of elite hotel loyalty program members pick a different hotel for a better price

9% "always" know which brand they want to book with prior to researching

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Sources: Phocuswright, Credit Suisse

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Sources:

Credit Suisse, eMarketer, GBTA, HRS Group, JD Power, LiveOS, MGMY, Phocuswright, RateTiger, Sojern, STR, USATravel.org, U.S. National Travel and Tourism Office

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